Augmenting the field service workforce



A day in the life of a field service technician











Travel

Always on the move to meet customer requirements

Scheduling

appointments to ensure the right technician is at the right place

Service **Appointment**

Work order, customer contact details, part requirements

Tracking data

How many jobs completed, active, pending. Also tracking parts, photos, customer signature

Reporting

Installation reports, real-time information to improve efficiency

Top challenges for field technicians

60%

Availability of service history **52%**

Access to service manuals 48%

Access to a knowledge base 42%

Visibility to spare parts inventory

30%

Access to training videos

Future proof your mission-critical field service operations

StraViso's Field Cloud, an Al-powered mobile app, helps organizations to deliver trusted field service, drive more insights to elevate their CX, and manage the complete pipeline of field operations anytime, anywhere.

Intelligent Scheduling & Geofencing



Personnel Management

Asset Scan & Inventory Management



StraViso Field Cloud



Enhanced User Profile Management

Connected Customer Experience





Voice NLP

Dynamic Intelligent Automations

Our Field Cloud has helped customers with

45%

Increase in daily job completion rates

85%

Increase in CSAT Scores

25%

Decrease in Repair Times 30%

Reduction in Downtime

₽8x Increase in ROI

Unlock unparalleled operational excellence in field service with StraViso.

Connect with us

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